

RYERSON UNIVERSITY

OFFICE OF THE DIRECTOR
SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT
FACULTY OF BUSINESS

April 6, 2001

Joanne Hogg
Director of Human Resources
Holiday Inn Select Toronto Airport
970 Dixon Road
Etobicoke, Ontario
M9W 1J9

Dear Ms. Hogg:

On behalf of Ryerson University and George Brown College, thank you for agreeing to participate in our Think Tank Session on **Progressive Industry Externships** for Hotel Management students in our programs.

We are honoured to have such a group of industry leaders and yourself participating in this event. Your ideas and input will be critical in helping us meet both the needs of our students, and that of employers of our graduates.

For your information we have enclosed the location address, agenda, and attendee list. Recognizing that time is precious we will be focusing on macro issues, and recommendations

Looking forward to seeing you on April 30th

Hospitably,



Katherine Penny
Director
School of Hospitality & Tourism
Ryerson University



John Walker
Dean
Faculty of Hospitality & Tourism
George Brown College

Enclosures

November 28, 2001

Joanne Hogg
Director, Human Resources
Holiday Inn Select Toronto Airport
970 Dixon Road
Etobicoke, Ontario
M9W 1J9

Dear Joanne;

Thank you very much for the time you volunteered in delivering "A Career In Tourism – You Decide How Far To Go" at Loyala Catholic Secondary School and St. Francis Xavier Secondary School on November 27th. I firmly believe that nothing matches the impact on the students like the first-hand stories of individuals in the local community who have chosen a career in tourism. That doesn't happen without volunteers like you.

OTEC offers this program on an on-going basis across Ontario, and we have had very positive response to the program on the part of teachers and students alike. I hope that we can call on you again in the future ☺.

On behalf of OTEC, the educators, industry employers and, most of all, the students, I would like to express appreciation for your role in shaping the future of the industry by exciting the interest of today's youth. We all appreciate your continued support.

Sincerely;



Dianne Vanstone
Director, Funded Program

February 12, 2016

Joanne Hogg
Director of Human Resources
Granite Club
2350 Bayview Ave.
Toronto, Ontario M2L 1E4

Dear Joanne,

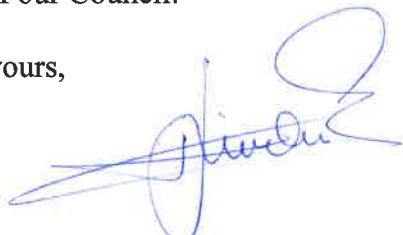
Your leadership and support for the school has been greatly appreciated. Faculty, students and industry have all benefited from the guidance that you have provided in the past years.

The Ted Rogers School of Hospitality and Tourism Management School is thankful and grateful to have had the opportunity to work with you throughout your years on the Advisory Council.

I am personally very happy to count you as an ongoing supporter of the School and I look forward to continue working with you.

In late Spring, we would like you to join us for a reception to honour all members of the Ted Rogers School of Management Advisory Councils. An invitation will be sent in the next few months. This will be a great event to celebrate your contribution to the School and meet the new members of our Council.

Sincerely yours,



Frederic Dimanche, Ph.D.
Director, Ted Rogers School of Hospitality and Tourism Management
Ryerson University

From: Petula Perdikoulis <pperdikoulis@thecmac.ca>

Sent: May 28, 2025 3:41 PM

To: khoward@torontocricketclub.com <khoward@torontocricketclub.com>; Joanne Hogg <jhogg@graniteclub.com>

Cc: Chris Serré <cserre@rosedalegolf.org>; Amanda Cormier <acormier@thecmac.ca>

Subject: Welcome Message - 2025 Mentorship Program

Hello Kathleen (mentee) and Joanne (mentor),

Following is a welcome message to the CMAC Mentorship Program from Chris Serré, Professional Development Committee Chair:

Welcome to the CMAC Mentorship Program! We have paired you based on your responses to the application surveys. Kathleen is looking to expand her knowledge as a leader and further develop skills including budgeting and having difficult conversations when managing staff.

For this relationship to have success it is important to keep open lines of communication. In addition to now having each other's email addresses, we recommend that you exchange phone numbers and any other pertinent contact information. We will leave it up to you to set your meetings and discussion topics, but highly recommend getting started as soon as possible. Over the next calendar year, there will be check in emails sent to both mentors and mentees to solicit feedback on the program and your relationship. In the meantime, if you require any additional support, you can reach out to the National Office for assistance or contact Chris Serré, Professional Development Committee Chair via email at cserre@rosedalegolf.org.

Additional information on the Mentorship Program as well as tips for both mentors and mentees are available on the CMAC website <https://thecmac.ca/certification/mentorship.html>

Some Example Topics for Discussion...

- Career aspirations – goal setting and aspirations for your career in club management.
- Personal development – what are some of the things you enjoy away from work?
- Education opportunities – attending National Conference, National F&B Management Conference, or a BMI course?
- CMAC involvement and volunteer work
- CMAC core competencies – where are your strengths, opportunities for growth?

On behalf of the CMAC Board of Directors and Professional Development Committee, thank you for your involvement and participation in this program. Networking and personal development are some of the strengths of our association. We look forward to fostering long lasting relationships for the mutual benefit of our mentors and mentees.

Chris Serré
Chair, CMAC Professional Development Committee

Petula Perdikoulis
Manager, Events & Communications

